

PRE-BID MEETING FOR

**RFP FOR APPOINTMENT OF INSURANCE COMPANY FOR RENEWAL OF GROUP MEDICAL COVERAGE
INSURANCE POLICY (GMC) FOR BGSSL EMPLOYEES**

RFP NO: BGSSL/RFP/HR/2023-24/03 Dated: 24th June 2023

Date: 3rd July, 2023

Sr. No.	Query	Response from BGSSL
1	Whether above mentioned RFP is a "NIL Deviation" tender or we can quote with Deviations.	The quote should be provided on NIL Deviation basis.
2	The Premium to include cost of services offered by Third Party Administrator (TPA), please confirm whether BGGSL management is ready to go for In House Services.	The premium would be inclusive of cost of services offered by Third Party Administrator, if any.
3	RFP mentions - Health Check-up for 50 Senior, please share the check-up details and along with member details.	Senior Management would be covered under executive health check-up plan.
4	Against 3313 employee we are covering 401 parents, please let us know the selection criteria for parents. Are they covered on Voluntarily basis? Who is paying their Premium?	Employees would voluntarily decide to opt for Policy for their parents. Premium to be included under the main policy. Insurance Co. will get the consolidated premium.
5	We understand, we are covering salaried employees of "Baroda Global Shared Services Ltd" without any selection. Please confirm.	Yes, All employees who are on roll of BGSSL.
6	As per the document "Proposed requirement summary" Please clarify or confirm given are the expiring terms and conditions.	All the details mentioned in the policy coverage are for existing policy. Any add on would be communicated separately.
7	General Information sought by prospective bidders, with reference to the RFP. Namely - Policy period; Last year claim vs premium; Complete claim MIS along with claim analysis report; Complete expiring terms (Policy Copy); Expiring insurer name; Inception Premium; Inception member Count; As on date Net Premium; As on date member Count. Expiring year policy detailing Sum Insured, Premium, coverage, and Members count (Employees and dependents). the member data with all detail like Name, Age, DOB, Relation, Sum Insured, Designation, Grade and related additional information.	Previous year(s) claim details, existing policy details, Advanced planning document details and Claims Analysis details, demographic details of existing members were duly shared to respective insurer on their given mail id.

Sd/-

Authorised Signatory

Baroda Global Shared Services Ltd.